

**UNITED STATES GOVERNMENT**  
***National Labor Relations Board***



**Memorandum**

**To:** Office of Management and Budget

**From:** David Gaston, Chief Artificial Intelligence Officer (CAIO)

**Date:** January 28, 2026

**Subject:** NLRB AI Use Case Memorandum M-25-21 – January 2026

---

**Overview**

The National Labor Relations Board (NLRB or Agency) has two statutory functions (1) to investigate and resolve (through settlement, prosecution, or dismissal) allegations of statutorily defined unfair labor practices by employers and unions; and (2) to investigate and resolve questions concerning representation among employees to determine whether the employees wish to be represented by a union.

Pursuant to the AI in Government Act of 2020 and Office of Management and Budget (OMB) Memorandum M-25-21, [\*Accelerating Federal Use of AI through Innovation, Governance, and Public Trust\*](#), this document includes the NLRB's public-facing AI Use Case Inventory, which will satisfy the requirements of Section 3(b)(v) of the Appendix to OMB Memorandum M-25-21 and Section 104(c) of the AI in Government Act. The NLRB will report compliance with the case-specific practices mandated in Section 4 of the M-25-21 Appendix separately when, and if, the Agency adopts any "high-impact" AI use cases. The AI Use Case Inventory is included in table format below and attached separately as a csv file at <https://www.nlr.gov/ai>.

## NLRB AI Use Case Inventory

AI Use Case	Name of Commercial Product or Service Used	Estimated # of Licenses/Users
Generating first drafts of documents, briefing, or communication materials using AI.	CoPilot, Westlaw	1-100
Improving the quality of written communications using AI tools.	CoPilot, Westlaw	1-100
Summarizing the key points of a lengthy report using AI.	CoPilot, Westlaw	1-100
Using AI-assisted tools in word processors.	CoPilot	1-100
Generating code using AI.	GitHub CoPilot	1-100
Searching for agency information using a knowledge retrieval system.	CoPilot	1-100
Managing and prioritizing internal service or help desk tickets using AI.	CoPilot, ServiceNow	1-100