

Open Recommendations as of September 3, 2025 (By Fiscal Year)

Audit No.	Audit Title	Report Date	Agreement Date	Rec #	Recommendation
FY 2022					
OIG-AMR-94-22-02	NxGen Data Accuracy	11/16/2021	11/16/2021	1	Develop and implement a quality review process at the local Regional Office level that includes review of the data at key points during the case life cycle.
OIG-AMR-94-22-02	NxGen Data Accuracy	11/16/2021	11/16/2021	3	Develop and implement a standard methodology for documenting data in the NxGen case file.
Total FY 2022	2				
FY 2024					
OIG-AMR-102-24-02	Performance Based Staffing	3/22/2024	3/22/2024	1	Coordinate with the Office of the Chief Financial Officer to ensure its methodology to develop Field Office staffing requirements meets OMB requirements.
OIG-AMR-102-24-02	Performance Based Staffing	3/22/2024	Pending	2	Evaluate its method of determining Regional staffing levels and consider whether a method that evaluates the level of work associated with the cases in addition to the case intake is more appropriate and what, if any, impact the ratios of R cases to C cases may affect the level of work.
OIG-AMR-102-24-02	Performance Based Staffing	3/22/2024	3/22/2024	4	Develop an internal control process to address the findings at Appendix A and related NxGen data issues.
OIG-AMR-101-24-03	Mail Ballot Elections	6/6/2024	6/6/2024	1	We recommend that the Division of Operations-Management establish a system of internal controls exclusive to the mail ballot process.
OIG-AMR-106-24-04	FY 2024 FISMA	8/16/2024	8/16/2024	1	We recommend that the designated personnel complete training in detecting counterfeit system components (including hardware, software, and firmware) and best practices for counterfeit component prevention.
Total FY 2024	5				
FY 2025					
OIG-AMR-107-24-01	FY 2025 FISMA	8/21/2025	8/21/2025	1	Finalize and formally implement the Enterprise Data Management Plan. At a minimum but not limited to, the Enterprise Data Management Plan should clearly define the processes and responsibilities for developing, maintaining, and updating a comprehensive and accurate inventory of all agency data assets and their associated metadata.
OIG-AMR-107-24-01	FY 2025 FISMA	8/21/2025	8/21/2025	2	Complete an annual review of all privileged accounts to assess whether the elevated privileges remain necessary and promptly remove or adjust any access that is no longer required.
OIG-AMR-107-24-01	FY 2025 FISMA	8/21/2025	8/21/2025	3	Implement requirements across all EL maturity tiers to ensure events are logged and tracked in accordance with OMB M-21-31.
Total FY 2025	3				
Total Open Recommendations	10				