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Notice of 2017 Federal Employee Viewpoint Survey Results

Building and maintaining a strong workforce in a collegial work environment has been, and remains, a major goal of the National Labor Relations Board (NLRB). The NLRB also remains committed to the goal of utilizing survey results as a basis for making improvements that can drive greater employee engagement and performance.

The Federal Employee Viewpoint Survey (FEVS) is an effective survey instrument that allows the NLRB to target and address management practices and measure employees' perceptions in areas such as Talent Management, Leadership and Knowledge Management, Performance Culture, and Job Satisfaction, all areas typically associated with high performing organizations. The FEVS is administered annually by the U.S. Office of Personnel Management (OPM).

We are pleased to release the 2017 FEVS results. This year, the NLRB achieved a 61.6 percent participation rate, a notable increase from the 58.9 percent participation rate in 2016. The 2017 FEVS results increased across practically all of the areas measured by the survey with only one item on the survey realizing a 1 percentage point decrease, a remarkable achievement for the NLRB. The 2017 FEVS results indicate a highly motivated workforce where 96% of the survey respondents are willing to commit extra effort when necessary and continue to view the work of the NLRB as important. Although the results reveal that tremendous progress has been achieved and sustained in many areas, the 2017 survey results highlight a number of organizational successes to build on and challenges to address. In this regard, Agency leaders have been engaged in sustained communication and FEVS action planning, including having already begun examining each of the areas in greater depth to improve or maintain the things that we are doing well and fix any problems that may have been identified in the survey responses.

The NLRB has been relying upon FEVS results in identifying opportunities to drive higher employee motivation, satisfaction, and commitment that ultimately result in higher employee engagement and overall organizational performance. The NLRB remains committed to its mission and understands that organizational success requires a strong and viable organization supported by excellent management leadership and a motivated and engaged workforce. The 2017 survey results will be used to build upon the continuing strategic human capital planning efforts and action plans designed to drive higher employee engagement, satisfaction and organizational performance.

The 2017 FEVS results are available on this webpage.