

UNITED STATES GOVERNMENT
National Labor Relations Board



Date: March 5, 2021

Notice of 2020 Federal Employee Viewpoint Survey Results

The NLRB is pleased to release the 2020 results from the annual Federal Employee Viewpoint Survey (FEVS). Federal agencies are required by Public Law to administer an annual survey of its workforce and post the results on its public website.

The 2020 FEVS was conducted at the NLRB from September 16, 2020 to October 28, 2020. The FEVS was a web-based survey and an invitation to participate in the survey was sent via e-mail with a unique link to access the survey. All eligible full-time and part-time, permanent, non-seasonal employees who were employed by the agency as of October 2019 were eligible to participate. Temporary, presidential, and political appointees were not eligible to participate. For 2020, the NLRB achieved a 65% response rate to the survey, which is a notable increase over the 61% response rate for 2019.

The NLRB is committed to utilizing survey results as a basis for making improvements that can drive greater employee engagement and organizational performance. The 2020 FEVS results indicate a highly resilient workforce with many positive survey items. The results indicate that while progress has been achieved or sustained in many areas of the survey, there are opportunities for further improvements. In this regard, the sustained improvements in key survey areas over the last few years support that we are making a difference in driving continuous improvement through the rich feedback provided by survey respondents.

The 2020 FEVS results are now made available on this site. You are invited to review the results.