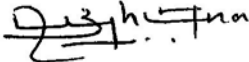


Memorandum

August 9, 2018

To: David Berry
Inspector General

From: Ryhana Reyal 
Auditor

Subject: Termination of "Health Services" Audit (OIG-AMR-85)

The subject audit was initiated with an entrance conference on August 29, 2017. Initial fieldwork consisted of interviewing Agency officials; identifying the assigned health units to each NLRB locations; and obtaining and analyzing the health clinic utilization report from Federal Occupational Health.

The Agency procured health services from 45 health clinics. We observed that the utilization data reported by two health clinics appeared unusual compared to number of employees and the type of services provided. We interviewed the Agency officials served by the two health clinics and found that the services listed as provided were not received. Using the utilization data from these two health clinics, we identified an error rate of 9 percent for the encounters and 6 percent for the services provided. We are confident that the error rate for the encounters and services provided will exceed the tolerable error rate of 10 percent if the Agency officials served by the remaining 43 health clinics were interviewed. We also observed that the health clinics appeared to duplicate data. For example, health clinics reported influenza related visits under multiple categories.

We recommend that the subject audit be terminated and refer the findings to the Department of Health and Human Services, Office of Inspector General, because the utilization data reported by Federal Occupational Health is inaccurate and unreliable.

Concur
